

Benefits

Increased success in meeting business objectives

Product optimized for maximum security

Reduced risk of unexpected costs and delays

Enhanced knowledge of IT personnel

Assurance that best practices are applied to the deployment

Customized documentation of deployment and operational procedures

Transfer of essential knowledge from SafeNet consultant insights and experience that ensures a predictable, timely, and cost-effective deployment

SafeNet Professional Services

HSM Implementation Services

The SafeNet HSM Implementation Services from SafeNet Professional Services provide for direct interaction of your IT personnel with SafeNet product specialists to assure that the deployment of your SafeNet HSM is accomplished in an optimal manner. Best practices are followed and documented regarding deployment, security assurance, and operation with the accompanying transfer of that knowledge to your IT technical personnel.

Doing it Right the First Time

Hardware Security Modules (HSMs) are used to provide optimum protection of vital cryptographic keys and other sensitive data. Therefore, it is important that this crucial infrastructure security component be deployed and maintained correctly in a secure operational state. SafeNet Professional Services consultants will train and guide your technical personnel through the deployment process for SafeNet HSMs so that it is done right the first time, thus reducing the time from lab evaluation to pilot to full rollout.

Delivering your Solution

A successful engagement begins before SafeNet's consultants arrive on site. Our experienced and knowledgeable professionals will work with your IT personnel to ensure appropriate preparations have been made, that there is an understanding of your current infrastructure, and how the HSM will best fit within that environment.

An HSM Pre-Implementation Worksheet is provided for you to complete beforehand, ensuring that essential information and required implementation parameters are defined. Since each HSM model is designed for a different type of deployment and capability, this worksheet is customized to the HSM model purchased. As you begin to fill out this worksheet, SafeNet Professional Services consultants will work with you to identify the appropriate system parameters to meet the functional and security requirements of your system. These will include:

- HSM security policies
- Role-based access controls
- Physical access controls
- Backup and recovery policies

An additional set of objectives will be established with your personnel as to what defines a successful deployment.

Predictable, Timely Deployment

Once on site, SafeNet consultants will provide your IT personnel with hands-on guidance through a complete HSM implementation process. The pertinent information from the installation and configuration documentation provided with the product can be extracted and reviewed based upon your specific environment. Explanation and demonstration by SafeNet consultants will assure complete understanding. Typical implementation steps include:

- Hardware installation, cabling, and configuration
- HSM initialization and configuration of security policies
- HSM Client installation and configuration
- Application configuration for HSM

In addition, technical and best practices knowledge is transferred as each step is completed.

Completing the Job

SafeNet consultants will complete the knowledge transfer process by providing documentation specific to your environment. In order to ensure that you will be successful at properly maintaining the secure operation of your HSM, the entire process is documented. This documentation will include:

- Customized installation procedures based upon your configuration
- Diagrams of HSM-related system components
- Appliance operation and management
- Backup, restore, and disaster recovery procedures
- High-availability configuration (where applicable)
- General operational best practices



Customer Support Services

In order to continue to maximize the benefit and reliability from your HSM investment, SafeNet highly encourages you to also purchase a maintenance contract. Several options are available to fit your needs. Ask your Sales representative for more information or go to www.safenet-inc.com.

SafeNet Overview

SafeNet (NASDAQ: SFNT) is a global leader in information security. Founded more than 20 years ago, the company provides complete security utilizing its encryption technologies to protect communications, intellectual property, and digital identities, and offers a full spectrum of products, including hardware, software, and chips. ARM, Bank of America, Cisco Systems, the Departments of Defense, and Homeland Security, Microsoft, Samsung, Texas Instruments, the U.S. Internal Revenue Service, and scores of other customers entrust their security needs to SafeNet. For more information, visit www.safenet-inc.com.

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